

#### CO-MANAGED IT SERVICES

Coleman Technologies delivers the extra IT help you need, when you need it.

www.colemantechnologies.com

You're likely having one of four problems with your IT staff:

- 1. Your IT staff quickly falls behind when they have to complete a project
- 2. Your IT staff has trouble dealing with day-to-day IT support requests
- **3.** Your IT staff is not able to focus on critical IT operations by investing time into IT tasks that can be outsourced
- 4. Problems #1, #2, and #3

The bottom line is that your IT staff doesn't have the resources to handle everything on their plate.

What's the solution?

Get the extra help you need with co-managed IT services from Coleman Technologies.

#### What Is Co-Managed IT?

Co-managed IT services allow you and your IT team to take advantage of the expertise and skill offered by our team of IT specialists when needed, without paying expensive salaries or benefits to have them on your staff.

It's an affordable solution that allows you to expand your current IT resources and make sure you always have the tech support you need, no matter what comes up.

## Why Are Co-Managed IT Services Valuable To

• Scale Easily: Rather than hiring more technicians, you can use co-managed IT on a month-to-month basis. If you find you no longer need as much assistance, you can quickly scale back.

- Freedom of Focus: Without having to oversee all IT tasks, your internal staff can discuss, design, and implement your project on their timeline.
- **Harness Expertise:** You can also bring on the expertise and extensive experience offered by our team, allowing you to fulfill much-needed business-critical roles.

# Let Your Staff Focus On The Important Work

Without a complete internal IT department, your team simply won't have the resources they need to focus on your business-critical, profit-generating IT functions.

That's where we come in—you can task our team with maintenance work, business continuity management, and other behind-the-scenes IT work.

This gives your internal staff the time to focus on tasks that will grow your business, generate profit, and help you succeed.

## With A Little Extra Help From The Coleman Technologies

- Eliminate overdue support requests for your end-users and vastly reduce day-to-day downtime.
- Complete major projects more quickly and effectively.
- Have the freedom to strategically devote your internal IT team's capabilities where they're most needed, without overworking them.

**Coleman Technologies** is here to provide the extra help you need—all you have to do is ask.