Solutions & Success
The Inside Story

Coleman Technologies
Deploys a Solid IT Infrastructure for Leading BC Property Management Company

COLEMAN TECHNOLOGIES

www.colemantechnologies.com

REMI Realty is a full-service real estate and property management company with offices in Langley B.C. and North Vancouver. The team of real estate experts at REMI Realty work daily to provide leading rental and property management services to a variety of commercial and residential clients. Technology plays a huge role in the firm's ability to sufficiently manage their large roster of properties and provide a full, professional level of service to all clients. Their day-to-day operations are dependent on efficient and reliable technology with minimal downtime. Furthermore, REMI Realty requires secure file sharing and data access for their employees in both offices, even when they're home or on the road, and after business hours in case of an emergency.

When looking for a reliable managed IT service provider, the REMI Realty team wanted a partner who could help support their business operations to drive productivity and growth. They also wanted someone local who could be readily available with strategic solutions and informed planning. After interviewing a few local providers, REMI Realty made the decision to partner with Coleman Technologies.

"We liked the fact Coleman Technologies understands what we do, is located nearby, and is an owner-operated company," says Parisa Tong from REMI Realty. "We chose Coleman because we were confident that we would be taken care of."

The Coleman Approach: Optimize IT Infrastructure to Better Support Business Demands

As soon as Coleman Technologies came on board, their team did a complete review of REMI Realty's IT infrastructure, and determined what areas needed improvement and what solutions needed to be deployed. It didn't take long before the Coleman team had a fail-proof plan to keep REMI Realty even more productive, secure and profitable through strategic technology deployments.

Coleman Technologies helped to implement the following IT solutions for REMI Realty:

Connectivity between the two REMI Realty offices so their staff can securely access data on their server from wherever they are.

Staff members now have seamless communication capabilities and are connected using a VPN (SSL VPN though DELL Sonic Wall), Terminal Services, and Hosted Exchange.

A brand-new backup system. The Datto backup solution that Coleman deployed provides reliable and secure Business Continuity and Disaster Recovery tools for REMI Realty. Thanks to this new system, the entire REMI system can be virtualized in the cloud within minutes, even in the case of data breach or disaster. Sonicwall Firewall and Managed Antivirus Solution to ensure ongoing security of their data, and to prevent malware intrusions. This way, hackers are stopped in their tracks before damage can be done or data can be stolen.

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The Outcome: An Ongoing IT Partnership that Makes Focusing on Business a Breeze

Since partnering with Coleman Technologies, REMI Realty has experienced the benefit of a fully-managed approach to IT service and support. The staff in both of their offices are extremely pleased with the services Coleman provides.

The proactive solutions that Coleman Technologies have provided allow the REMI Realty IT infrastructure to remain up and running – no matter what. Uninterrupted access to their data on-site, in transit and in the cloud, has made all the difference for REMI Realty in their effort to provide seamless property management services to clients of all kinds.

> *We've worked with other IT companies in the past, We find Coleman Technologies is far more professional than past providers. We highly recommend them due to their prompt and professional services!"*
>
> **- Parisa Tong,** REMI Realty Inc.

Ready to build a reliable, secure information technology foundation? Coleman Technologies can help. For a complimentary assessment of your IT needs, contact us right away by calling **(604) 513-9428**.

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